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B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 8010939760 Fax: 22384886
E-mail: corfbvnl@hotmail.com

Complaint No.CG-37/07/2019

GURESH TANEJA

Vs

BSES YAMUNA POWER LIMITED(D)JLM

ORDER SHEET

Date: 08.08.2019

Present:

1. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Deepika Rawat & Mr. Achal Rathi, on behalf of BYPL
2. Complainant

We have heard the parties at length. The grievance of the complainant is that he had applied for one domestic connection which was not released to him on the grounds that ownership proof and NOC of other two occupants were to be given by him.

We have heard the parties extensively and undisputedly there is no dispute between the brothers who are occupying these premises regarding ownership, which is pending before the Civil Court. One connection on the name of Smt. Sangita Taneja, wife of the complainant, was disconnected due to submission of false NOC of her father-in-law, on 21.02.19. Subsequent to which complainant is still receiving fixed charges bills of the same.

We have also gone through one e-mail sent by one of the brothers of the complainant, Mr. Jag Mohan in this regard.

Complainant has shown proof of his occupancy by way of water connection receipts and property tax receipt and other id proofs. In our considered opinion, it cannot be disputed that complainant is occupying the premises since long

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alongwith his two other brothers, who are also occupying portion of the premises. Further, since having connection does not create any right of title or interest in the property, therefore, on the basis of occupancy, we consider that connection should be released to the complainant, being occupier of the premises. Since electricity is an essential commodity, which cannot be denied, therefore, we direct the complainant to apply afresh on the basis of occupancy of the premises and complete all the commercial formalities.

Respondent is directed to release the connection after analyzing the commercial and technical feasibility of the same within four days of completion of the formalities alongwith application for new connection received from the complainant.

Respondent is also directed to consider CA No.100752525 as permanently disconnected on 21.02.19 and therefore no further bills or charges be levied upon the complainant on his applying for new connection.

This order is passed in present peculiar facts of the case and should not be treated as a precedent.

Case is disposed off with the above directions.



(SMITA SHANKAR)
MEMBER (LEGAL)



(ARUN P. SINGH)
CHAIRMAN