



CA No. 101007030
Complaint No. 19/2021

In the matter of:

SariruddinComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. Mr. Sariruddin, Complainant
2. Mr. Imran Siddiqi & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 25th March, 2021

Date of Order: 30th March, 2021

Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of the case are that the respondent transferred the dues of Mansoor Ali to his CA no. 101007030.

The complainant states that he is residing at J-5, J-extension, Laxmi Nagar, Delhi-110092 and using electricity through CA No. 101007030. He further submits that his neighbor in J-4, somehow managed to get a meter installed at J-4 in the name of the complainant vide CA No. 101020772.

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Already a meter in the name of Mansoor Ali, S/o Hakim Ali was installed in their premise whose CR No. was 1230150207. This meter was disconnected on non-payment of dues of Rs. 72,190/-.

He further adds that he has no relation with the property no. J-4 and with CA No. 101020772 which was disconnected on non-payment of dues. After disconnection of both the connections the owner of J-4, again got installed a new connection in the year 2019 in the name of Nazim S/o Hakim Ali vide CA No. 152806045 which is still live.

Now the respondent company has transferred the dues of disconnected connection having CA no. 101020772 to the complainant's live connection. When the complainant did not pay the erroneously transferred dues the respondent disconnected his live connection. Therefore, the complainant has requested the Forum to direct the respondent company for immediate removal of transfer dues and reconnection of his electricity supply.

Notices were issued to both the parties to appear before the Forum on 09.03.2021.

On the date of hearing the Forum heard both parties extensively. The Respondent sought time to amicably resolve the case and submit the revised bill. The Respondent further submitted that they are ready to withdraw the transferred dues along with LPSC of said dues. The Forum allowed their request after the complainant who was present in person agreed.

The respondent company submitted revised bill vide their mail dated 24.03.2021. The matter was finally heard on 25.03.2021. The revised bill was filed before the forum by the respondent.



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The complainant stated that his grievance has been resolved and later filed a withdrawal and satisfaction letter vide his e-mail dated 26.03.2021. He submitted that the respondent has resolved his case and he therefore he wants to withdraw his case as he is satisfied with the justice given to him.


Under the circumstances, the Forum found it appropriate to accept and allow the complainant's withdrawal application and dispose off the case accordingly.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.


(HARSHALI KAUR)
MEMBER(CRM)


(VINAY SINGH)
MEMBER(LEGAL)


(ARUN P. SINGH)
CHAIRMAN