

C A No. Applied for
Complaint No. 58/2023

In the matter of:

Zaman AraComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mohd Afsar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 05th April, 2023

Date of Order: 10th April, 2023

Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. This complaint has been filed by Ms. Zaman Ara, against BYPL-LNR.
2. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 8006078328 and 8006073318 at premises no. R-162, Ramesh Park, Laxmi Nagar, Delhi-110092 but respondent rejected the application of the complainant on pretext of energy dues.

For
Alvi
Attested True Copy

Secretary
CGRF (BYPL)

Alvi *SE* *V*

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3. OP in its reply briefly stated that the complainant is seeking new connections for second and third floors of property bearing no. R-162, Ramesh Park, Laxmi Nagar, Delhi-110092. The complainant applied for new connection vide request no. 8006073318 and 8006078328 wherein the complainant was informed through deficiency letter that dues are outstanding against CA No. 100886291 and has been asked to clear the said dues for release of new electricity connection.
4. During the arguments, representative of the complainant submitted that he is ready to pay the outstanding dues without LPSC. OP agreed to same and asked complainant to approach the division office for revised bill and payment thereof.
5. On the final hearing dated 05.04.2023, OP submitted that the complainant has made the payment and they have released the order for new connection. The new connection would be released soon.
6. From the above, it is clear that the grievance of the complainant is redressed upto his satisfaction.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(NISHAT A ALVI)
MEMBER (CRM)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN