



C A No. Applied for  
Complaint No. 163/2023

In the matter of:

Zahida Bi .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Ravi Tiwari & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 30<sup>th</sup> May 2023  
Date of Order: 02<sup>nd</sup> June, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Ms. Zahida Bi, against BYPL-DRG.
2. The brief facts of the case giving rise to this grievance are that complainant Ms. Zahida Bi applied for new connection vide request no. 8006172390 at his premises no. H.No. 2723, GF, Gali Badliyan, Choorwalan, Pahari Bhojla, Delhi-110006.

*[Handwritten signature]*

*[Handwritten signature]*

Attested True Copy  
*[Handwritten signature]*  
Secretary  
CGRF (BYPL)

Complaint No. 163/2023

She further submitted that respondent rejected her application for new connection on pretext of connection already exists at site and dues against CA no. 400936217.

3. The respondent in reply briefly stated that the applicant applied for new electricity connection at part of property bearing no. 2723, ward IX, Gali Badliyan, Chooriwalan, Pahari Bhojla, Delhi-110006 vide application no. 8006172390. The said application of complainant stands rejected through deficiency letter dated 21.02.2023 as three dwelling units exists at ground floor and three meters already exists at ground floor i.e. meter bearing no. 11957907, 11957852 and 35108163. Further dues are outstanding against CA No. 40036217.  
OP further added that the complainant wants fourth connection in respect of ground floor which is already electrified and he is not able to show fourth dwelling unit on same floor.
4. Heard the arguments of Authorized Representative of the complainant and OP-BYPL.
5. Representative of the complainant rebutted the contentions of the respondent as averred in their reply. He further submitted that he is residing at that premises since 13.09.2018 on the ground floor back side and no meter was installed at the time of purchase of the premises. The CA No. 100219561 in the name of Maheshi Lal is presently being used for 4<sup>th</sup> floor.

*Beedi* *Ge* *ly*

2 of 4

Attested True Copy

*[Signature]*  
Secretary  
CGRF (BYPL)

Complaint No. 163/2023

6. In this record, LR of OP submitted that already three meters are installed in the applied portion i.e. ground floor of property bearing no. 2723, Ward IX, Gali Badliyan, Chooriwalan, Pahari Bhojla, Delhi-110006. In terms of Regulation 10 New electricity connection can be provided on applicant filing the duly filled forms for the new application connection as duly approved by DERC.
7. Before disposing off the application of the complainant, it is relevant to discuss the rules and regulations applicable to this issue.
8. DERC (Supply Code and Performance Standards) Regulations, 2017, Regulation 10 New and Existing Connections:- (vi) Wherever, one dwelling unit has been sub-divided and separate kitchen as well as separate entry is available, second electric connection may be given to the lawful occupant.
9. From the perusal of evidence placed on record, we are of the considered opinion that since already a connection is installed in the applied portion therefore, new connection cannot be granted to the complainant. The OP cannot be compelled to release the new connection to the complainant. The same is also evident from the sale deed in favour of complainant Ms. Zahida Bi dated 13.09.2018 which states as under:-

"Build up ground floor portion plinth area measuring 33.44 sq meters, part of property bearing no. 2723, ward no. IX, situated at Gali Badliyan, Choori Walan, Pahari Bhojla, Delhi-6, for a final consideration of Rs. 7,00,000/- consisting two rooms, lobby, one kitchen, one bathroom-cum-toilet along with all electric/water fitted and proportionate undivided share/rights of land underneath along with all easement."

*[Handwritten mark]*

*[Handwritten mark]*

*[Handwritten mark]*

*[Handwritten mark]*

3 of 4  
Attested True Copy  
*[Signature]*  
Secretary  
CGRF (BYPL)




Complaint No. 163/2023


ORDER

Complaint is rejected. The OP has rightly rejected the application of the new connection of the complainant.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.

  
(NISHAT A ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(P.K. SINGH)  
CHAIRMAN

4 of 4

Attested True Copy

  
Secretary  
CGRF (BYPL)