



**CA No. 153594871**  
**Complaint No. 109/2022**

**In the matter of:**

Wasim

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

**Quorum:**

1. Mrs. Vinay Singh, Member (Legal)
2. Mr. Nishat Ahmed Alvi, Member (CRM)

**Appearance:**

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi & Ms. Katha Mathur, On behalf of BYPL

**ORDER**

Date of Hearing: 14<sup>th</sup> July, 2022  
Date of Order: 15<sup>th</sup> July, 2022

**Order Pronounced by:- Mrs. Vinay Singh, Member (Legal)**

Briefly stated facts of the complaint are that the complainant applied for new electricity connection but respondent failed to release the same.

The complainant's grievance is that he applied for new connection under domestic category in his name. Thereafter, respondent issued him demand note on 13.12.2021 of Rs. 4140/- for new domestic connection. He duly paid the said demand note on 16.12.2021 but the respondent has not installed the meter at his premises till date. Therefore, he requested the forum to direct the respondent for immediate installation of meter.

*Deekhi*

*[Signature]*

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Notice was issued to both the parties to appear before the Forum on 07.07.2022.

The respondent submitted their reply stating therein that complainant applied for new electricity connection vide order no. 8005115072 at 21-A, FF, Block J&K, Laxmi Nagar, Delhi-92. It is also their submission that after due process new electricity connection demand note was raised by the respondent and applicant paid the same on 16.12.2021. When the officials of the respondent visited the site for meter installation and tried to install the meter, some person present at site claiming to be the owner of the premises did not allow installing the meter and informed that there is certain dispute between the seller and the buyer.

The matter was listed for hearing on 07.07.2022, when Forum noted that respondent did not energize the connection due to resistance of previous owner. Respondent called them at their office for clarification but they did not turn up. Forum directed both the parties to meet on 12.07.2022 for installation of meter and complainant will arrange protection for the staff of respondent for smooth installation of meter.

The matter was finally heard on 14.07.2022, when none was present on behalf of the complainant. Respondent submitted that they have installed the meter and also submitted meter installation report.

Since the grievance of the complainant was only installation of meter and the same has been installed by the respondent. Forum feels that complainant is satisfied with the action taken by the respondent.



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As such, Forum closes the case as settled between the parties.

Accordingly, the complaint is disposed off.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.



(NISHAT AHMAD ALVI)  
MEMBER (CRM)



(VINAY SINGH)  
MEMBER (LAW)