

C A No. Applied for
Complaint No. 186/2022

In the matter of:

Virender KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Seema Rawat, Ms. Prama Kakkar & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 19th January, 2023
Date of Order: 24th January, 2023


Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)


1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected without mentioning any reason. Complainant has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.


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2. The complainant in her complaint stated that he applied online for temporary new connection vide request no. ONKKD2207221017 at his premises no. 31, Gali No. 1, Arya Nagar, Harijan Basti, Delhi-92. He further submitted that again on 08.08.2022 he submit all the documents to the office of the respondent vide Diary Number 2144, but respondent has neither released the new connection till date nor supplied him any deficiency/rejection letter. Therefore, complainant's application for new connection may be granted.
3. Case was put up for final arguments on 19.01.2023; the representative of the OP submitted that connection of the complainant would be released within two working days.
4. Representative of the complainant submitted withdrawal letter stating therein that the connection applied for has been released by the OP and his grievance stands redressed.
5. In the facts and circumstances the withdrawal is allowed. Hence, complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.


(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


24/01/23
(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN