



C A No. Applied For
Complaint No. 300/2023

In the matter of:

Subhash SainComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Technical)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Subhash Sain, Counsel of the complainant
2. Ms. Ritu Gupta & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 05th December, 2023
Date of Order: 11th December, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant Mr. Subhash Sain, applied for new electricity connection vide request no. 8006341720 at premises no. 1/1007 A, SF, Kh. No. 516/430/310, Gaili No. 4, West Gorakh Park, Shahdara, Near Main Road, Delhi- 110053 but respondent rejected his application for new connection on pretext of meter already exists at applied floor and enforcement dues pending.

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Secretary
CGRF (BYPL)

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2. OP in its reply briefly submitted that the complainant is seeking fresh electricity connection for ground floor of property bearing no. 1/10007-A, Kh. No. 516/430/310, Gali No. 4, West Gorakh Park, Shahdara, Delhi-110053. The complainant applied for new electricity connection for domestic purposes vide order no 8006341720. Site of the complainant was visited on 05.06.2023 and upon inspection it was found that building consists of ground floor plus four floors over it and that a total of five meter exists at the subject property. The details of the existing meters are below:

C.A. No.	Registered Consumer	Floor
151389523	Mr. Veer Singh	First floor
151893590	Ms. Swati	Second Floor
151389522	Ms. Tara Devi	Second Floor
151386496	Mr. Yogendra Nath Rai	Top Floor
153016600	Ms. Chhiti Rai	

Reply also states that applied floor, i.e. second floor is already electrified through electricity connection bearing CA no. 151863590 is registered in the name of Ms. Swati and the record shows sale deed dated 24.07.2014 was executed in favour of Ms. Swati by the complainant and CA No. 151389522 is in name of Ms. Tara Devi w/o Subhash Sain (the complainant). Therefore, no new connection can be granted as applied floor already stands electrified through two electricity connections.

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CGRF (BYPL)

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3. Complainant during arguments stated that though two connections are installed at his applied floor but none of them is feeding supply to his portion. To ascertain this fact both the parties were directed to conduct joint site visit.
4. Joint site was conducted and OP submitted site visit report submitted therein as under:-

C.No.	Registered Consumer	Supply Address	Usage found at the time of visit
151389523	Mr. Veer Singh	First floor	Ground Floor
151863590	Ms. Swati	Second Floor	Third Floor
151389522	Ms. Tara Devi	Second Floor	First Floor
151386496	Mr. Yogendra Nath Rai	Top Floor	
153016600	Ms. Chhiti Rai	No floor	

Reply also stated that supply of connections at serial no. 4 and 5 could not be traced as fourth floor was locked and executive who visited the site could not enter the premises over and above the third floor. Over third floor, there is one fourth floor and above fourth floor, there is one room with tin shed.

5. In view of the above, we are of considered opinion that the complainant has applied for new electricity connection at the second floor and as per OP's record and the site visit report already two electricity connections are released on second floor therefore, complainant cannot be granted another new connection on the same floor.

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Secretary
CGRF (BYPL)

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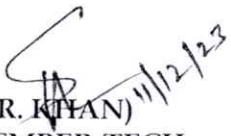
ORDER


Complaint is rejected. OP has rightly rejected the application of new connection of the complainant.

Case is disposed off as above.


No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.


(S.R. KHAN)
MEMBER-TECH


(P.K. SINGH)
CHAIRMAN


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

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CGRF (BYPL)