



C A No. Applied For
Complaint No. 185/2023

In the matter of:

Shaikh Nehrin Saud

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. MR. H.S. Sohal, Member

Appearance:

1. Mohd Afsar, A.R. of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bishi & Ms. Chhavi Rani, On behalf of respondent

ORDER

Date of Hearing: 22nd August, 2023

Date of Order: 28th August, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Shaikh Nehrin Saud against BYPL-LNR.
2. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 8006191037 at premises no. J-3/64, Top floor, J-extn, Laxmi Nagar, Delhi-110092.

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Secretary
CGRF (BYPL)

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He also submitted that OP rejected his application for new connection on the pretext of fire safety clearance required for building height and enforcement dues against CA.

3. OP in its reply briefly stated that the complainant is seeking fresh electricity connection at property bearing no. J-3/64, J Extension, Laxmi Nagar, Delhi. It is also their submission that complainant applied vide application no. 8006191037 for domestic purpose and said application was rejected on 03.03.2023 on two grounds i.e. outstanding dues against theft bill and height issue. OP further added that the complainant is seeking connection on fourth floor which is effective fifth floor as such architect certificate from approved MCD architect is required in respect of height of floor wherein domestic connection is sought.

It is also submitted that enforcement dues were objected by the complainant and site was revisited and it was found that sequence number of existing electricity connections in the building where the new connection is sought is matching with sequence number appearing in the theft bill.

4. Both the parties submitted that they are in the process of settling the case amicably.
5. On hearing dated 22.08.2023, OP submitted that they need dues undertaking from the complainant thereafter they would release the new connection to the complainant. A.R. of the complainant agreed to submit the same. He was directed to submit the dues undertaking to the concerned office of OP for release of new connection.

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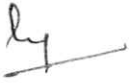
In view of above, the complainant is directed to submit the undertaking to pay the dues to the concerned office of the respondent and OP is further directed to release the new connection to the complainant after receipt of required undertaking to pay the dues from the complainant.


The case is disposed off as above. No order as to the cost.

The parties should be informed accordingly. Proceedings closed.


(P.K. SINGH)
CHAIRMAN


(S.R. KHAN)
MEMBER-TECH


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

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CGRF (BYPL)