

## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

**C A No. Appiled For**  
**Complaint No. 202/2023**

**In the matter of:**

Satish Kumar Khosla .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

**Appearance:**

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

**ORDER**

Date of Hearing: 22<sup>nd</sup> June, 2023

Date of Order: 26<sup>th</sup> June, 2023

**Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)**

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "temporary structure found at site". Complainant, pleading that as respondent had already granted connections to other similar properties in B,C & D blocks of same area, rejection of complainant's request for new connection is not valid. Complainant also stated that matter of dues is sub-judice and complainant has already deposited

Attested True Copy

  
Secretary  
CGRF (BYPL)



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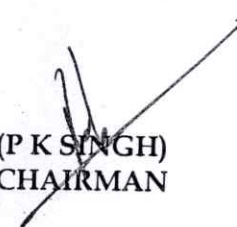
30% thereof with PDCs of remaining amount. Hence prayed for grant of directions to OP for release of new connection.


2. OP by filing its reply states that complainant's application under consideration has been rightly rejected on the grounds of temporarily structure and outstanding dues, further stating that prior to present application complainant had applied for one more connection which was granted on complainant's depositing of 30% of outstanding dues, of disconnected connection on the same premises vide CA No. 101064142, with post dated cheques of remaining amount. This connection was released vide CA No. 154080567, but after getting the connection complainant had challenged the said outstanding dues by filing a complaint case in this Forum registered vide no. 159 of 2023. Now complainant has sought another fresh connection on the same premises no. while outstanding dues have not been finally paid by him despite settlement, on the basis of which another connection was granted. OP states that though it is not pressing the ground of temporary structure but the connection can't be granted unless and until the outstanding dues are fully paid.
  
3. Perusal of order sheet shows that the complaint is continuously been put for hearing on 11.05.2023, 25.05.2023 and finally on 22.06.2023, but nobody on behalf of the complainant was not present on all the three consecutive hearings. This absence of complainant reveals that either the complainant has no valid ground/defense against OP's rejection of his request under consideration or is no longer interested in pursuing his case before this Forum.

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Complaint No. 202/2023


4. In the above facts and circumstances the complaint is dismissed as default.
5. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

  
(P K SINGH)  
CHAIRMAN

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

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Secretary  
CGRF (BYPL)