

**C A No. Applied for
Complaint No. 138/2022**

In the matter of:

Sarita DeviComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi, Ms. Amita Sharma, Ms. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 01st December, 2022,
Date of Order: 08th December, 2022

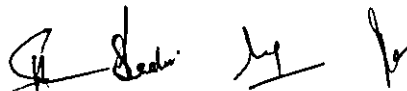
Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of MCD objection. Complainant, pleading that respondent has wrongly concluded that the premises of the complainant are booked under MCD, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

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
2. The complainant in her complaint stated that she applied for new electricity connections vide request no. 8005542903 & 8005542914 at premises no. 1/3450, Main Ram Nagar, Shahdara, Delhi-32. She also submits that respondent rejected her applications for new connection on the pretext of premises booked in MCD objection list and ownership dispute/court case pending. She further added that already there are three connections installed at the subjected premises. Therefore, complainant's application for new connection may be granted.
3. Respondent in its reply briefly stated that complainant is seeking new electricity connection vide application no. 8005542903 and 8005542914 at 1/3450, GF & FF, Main Ram Nagar, Shahdara, Delhi-32. During site verification it was found that applied address for which the new connections applied appearing in the MCD objection list, energy dues of Rs. 2136/- against CA No. 101346149 was also found at applied premises, hence, occupancy cum completion certificate is required.
4. Respondent further submitted that the premises of the complainant were sealed during the sealing drive and for release of new electricity connection complainant has to produce de-sealing document from MCD.
5. Case was put up for final arguments on 01.12.2022. After hearing arguments case was reserved for orders. OP was also directed to provide the details regarding sealing drive within two working days. However, prior to passing of order, this Forum has received an application moved by the complainant that she had a meeting with OP's officials and is satisfied with the meeting. Having no grievance complainant has prayed for directions to allow her to withdraw her complaint.

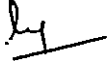



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In the facts and circumstances the withdrawal is allowed. Hence, complaint is dismissed as withdrawn.

6. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN