



C A No. Applied For
Complaint No. 269/2023

In the matter of:

Rohtas ChanderComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Rohtas Chander, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. B.R. YAdav & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 17th August, 2023
Date of Order: 21st August, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. This complaint has been filed by Mr. Rotas Chander against BYPL-NNG.
2. The brief facts of the case giving rise to this grievance are that complainant Mr. Rohtas Chander applied for new electric connection vide request no. 8006200889, 8006201355 and 8006201357 at premises no. Plot No. 3, Ground, out of Khasra no. 601, Gali no. 3, extended Lal dora, bank colony, Mandoli Behind Mandoli Jail, Delhi-110093.

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CGRF (BYPL)



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It is also his submission that respondent rejected her application for new connection on the pretext of site visit not completed premises locked/number not reachable and consumer out of station. Therefore, he requested for release of new connection.

3. OP in its reply briefly stated that the complainant is seeking new electricity connection for various floor at property bearing no. Pradhan complex, bearing plot no. 3, Kh. No. 601, Gali no. 3, Lal Dora, Bank Colony, Mandoli, Dlehi-110093 vide application no. 8006200889, 8006201355 and 8006201357. Op issued deficiency letters wherein it is clearly mentioned that electric sub-station space is required. The subject property is part of a large compound which is approximately of 4000 sq yards and is known as Pradhan Complex. The developer has developed the said complex without providing for space for sub-station and network. As area was not electrified no connection were provided. Due to recommendation of respected MLA, in order to fulfill the basic need one pole was installed by O&M team of the respondent in this area. OP further added that complainant is well aware of the situation. Earlier he had vide his letter dated 30.05.2023 had given consent at division office to provide him one permanent connection in place of temporary connection and that he will not apply for more connection. On the basis of aforesaid letter of the complainant, he was provided with one permanent connection vide CA No. 154149386 which was granted against order no. 8006323283 on dated 03.06.2023. The said connation was given after approval on the basis of already existing transformer's load capacity.

4. Arguments of both the parties are heard.

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5. Counsel of the complainant rebutted the contentions of respondent as averred in their reply and submitted that complainant is not in position to provide space for electric sub-station as the applicant is having only 41 sq meters plot which was purchased in the year 2022 from Sh. Chunni Lal which is part of Bank Colony, Gali no. 3, Mandoli, Dlehi-110093 and area is fully equipped with electricity. He further submitted that around 15 electricity connection has already been placed in the same street. Even the seller and his family is having 5 electricity connection.
6. During the hearing dated 03.08.2023, LR of the OP was directed to check the possibility, if one new connection is feasible in the area.
7. On final hearing dated 17.08.2023, LR of the OP submitted that they have contacted with the O&M department regarding the feasibility of one connection. The O&M team has submitted that the transformer installed in only of 25 KVA and already 17 (seventeen) connections including one of the complainant has been energized in the area. Therefore, there is no possibility of new connection in the area.
8. In view of above, we are of considered opinion, that the complainant along with other residents of the area should ask the developer to provide the space for ESS and accordingly, OP should install their network in the area.
9. Since, there is no possibility of granted another new connection to the complainant. Therefore, the complainant is suggested to ask the developer of the area to provide space for installation of ESS and BSES network.

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ORDER


Complaint is rejected. Respondent has rightly rejected the application of the complainant for new connection.


The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(NISHAT A ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGA)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN
21/8/22