

C A No. Appiled For  
Complaint No. 225/2023

In the matter of:

Ram Bai .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Seema Rawat, On behalf of BYPL

ORDER

Date of Hearing: 13<sup>th</sup> July, 2023  
Date of Order: 14<sup>th</sup> July, 2023

Attested True Copy

  
Secretary  
CGRF (BYPL)

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)


1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "Dues is pending against CA". Complainant, pleading that respondent has not released new electricity connection with the reason "Dues against CA No-100996490, 100996517 and 100899929, but complainant alleged that dues does not pertain to her.

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Therefore she prayed this Forum for grant of her complaint by issuing directions to the respondent to allow her application for new connection.


2. The complainant in her complaint submitted that she applied for new electricity connection at premises no. F-70, 1<sup>st</sup> Floor, Gali No-3, West Vinod Nagar, Delhi-110092 vide Request no. 8006192942, 8006192949 and 8006192953 but respondent rejected her application for new connection on the pretext of dues exists against CA, but dues does not pertain from complainant in respect of above CA. Therefore, complainant's application for release of new connection may be granted.
3. Case was put up for hearing on 13.07.2023, when representative of the OP was present and submitted withdrawal letter duly signed by the complainant stating therein that her grievance is resolved and she wishes to withdraw her complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
14/7/23  
(S.R. KHAN)  
MEMBER-TECH

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(P K SINGH)  
CHAIRMAN

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(H.S. SOHAL)  
MEMBER

Attested True Copy  
  
Secretary  
CGRF (BYPL)