

**C A No. Applied for
Complaint No. 116/2023**

In the matter of:

Rajveer SinghComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 04th May, 2023

Date of Order: 12th May, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Rajveer Singh against BYPL-PHG.
2. The brief facts of the case giving rise to this grievance are that Mr. Rajveer Singh, applied for new electricity connection vide request no. 8006113399 at premises no. A-23, Guru Ram Das Nagar, Laxmi Nagar, Delhi-92 but respondent rejected his application for new connection on the pretext of energy and enforcement dues of other property.


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Secretary
CGRF (BYPL)


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3. OP in its reply briefly stated that the complainant is seeking fresh electricity connection for a shop at property bearing no. A-23, Guru Ram Dass Nagar, Laxmi Nagar, Delhi-92 vide request no. 8006113399. OP further added that at ground floor of subjected premises there is only one shop which is already electrified as such no new connection can be granted for the same shop. The said shop is energized through connection bearing CA No. 100999492.
4. Representative of the complainant denied the contentions of the respondent as averred in their reply and stated that there are multiple buildings of the same address and the pending dues are related to the neighbors property and he is not liable to pay the dues. However, the complainant has neither submitted his contentions in writing or any supporting evidence along with the complaint^{nor} in subsequent hearings. No document has been produced to substantiate the contentions of the complainant. Issues raised in hearings were different to the issues~~d~~ raised in the complaint.
5. Since the complainant has not filed proper complaint or documents, the respondent cannot be faulted for filing improper or evasive reply to the complainant. In the absence of proper documentation or record, this Forum is not in a position to ascertain the truth and deliver a reasoned order.
6. Secretary/CGRF is directed to ensure that the complaints are taken in prescribed format along with the documents as prescribed.
7. No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.



(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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