



CA No. Appiled For  
Complaint No. 295/2023

In the matter of:

Om Prakash .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Imran Siddiqui, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 17<sup>th</sup> August, 2023

Date of Order: 21<sup>st</sup> August, 2023

Attested True Copy

  
Secretary  
CGRF (BYPL)

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "MCD Objection & Dues is pending against CA". Complainant, pleading that respondent has not released new electricity connection with the reason "MCD Objection & Dues against CA, but complainant alleged that his building was built before year 2000 and since then he has never taken any electric connection so this objection is wrong.





Complaint No. 295/2023


Therefore he prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. S-511A & S-511B, G/F, School Block, Shakarpur, Delhi-110092 vide Request no. 8006246323 but respondent rejected his application for new connection on the pretext of MCD Objection & dues exists against CA, but Complainant alleged that his building was built before 2000 and since then he has never taken any electric connection so this objection is wrong and pending dues of other connections of other premises. Therefore, complainant's application for release of new connection may be granted.
3. OP in its reply briefly submitted that the complainant applied for fresh electricity connection at premises no. S-511A & S-511B, G/F, School Block, Shakarpur, Delhi-110092 vide Request no. 8006246323 and same was rejected on account of MCD Objection and Dues exists against CA. OP submitted that the grievance of consumer has been resolved and meter has been installed against CA No-154213779. Copy of meter installation report is attached.
4. The main grievance of the complainant was installation of meter and same has been duly redressed by the OP therefore the complaint stands disposed off.
5. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
(NISHAT A ALVI)  
MEMBER-CRM

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.R. SINGH)  
CHAIRMAN

Attested True Copy  
  
Secretary  
CGRF (BYPL)