



C A No. 100299931
Complaint No. 66/2022

In the matter of:

Mohd ZafarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mrs. Vinay Singh Member(Law)
2. Mr. Nishat Ahmad Alvi, Member (CRM)

Appearance:

1. None present of behalf of the complainant
2. Mr. Imran Siddiqi & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 02nd June, 2022
Date of Order: 06th June, 2022

Order Pronounced By:- Mr. Nishat Ahmad Alvi, Member (CRM)

1. As per complaint, One Sh. Mohd. Zafar is consumer of respondent vide CA no. 100299931 with respect to a domestic electricity connection in premises situated at 1167, Kucha Faulad Khan, Daryaganj, Delhi. He was paying his bills regularly. In the month of April 2021 he found that meter has jumped. Complaint to this effect was lodged. But as per complainant his grievance was not satisfactorily redressed by the respondent. Complainant by way of this complaint has prayed for issuance of a revised bill since April 2021 as per reading enclosed.

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2. On notice, respondent by appearing through its Authorized officers filed its reply. As per reply, on complaint of excessive reading since April 2021, respondent immediately got the meter tested wherein the accuracy found within limits (+0.72%) as prescribed by the DERC. However, on examination of record pertaining to this CA, its meter was replaced twice, as the same was burnt. Since final reading of old meter was punched as NIL consumption, bill for the period of 01.04.2021 to 10.08.2021 was raised with zero consumption. Thereafter, since 11.08.21 bills were generated by the system as per downloaded reading.
3. After replacement of burnt meters, the consumption was manually assessed with new base period as per future consumption. The manual assessment was done by taking base period as on 11.08.2021 to 29.10.21., during which consumption was found 56.56 units. Accordingly, consumer was billed for defective period of 131 days. The amount coming to Rs. 7409/-. Thereafter consumer has also made part payment.
4. Copy of the reply handed over to the counsel of the complainant on 25.04.2022 with an opportunity to file rejoinder thereof. On the next date i.e. 05.05.2022 none appeared on behalf of complainant who sought adjournment telephonically. Accordingly, complainant was provided one more opportunity to file rejoinder. But again no rejoinder was filed and on request one more opportunity to file rejoinder and for written submissions by both the parties was provided for 02.06.2022.
5. On 02.06.2022 none appeared on behalf of the complainant. However, as per record an application for withdrawal of the complaint dated 30.05.2022 herewith is placed on record by the complainant advocate. Perusal of the withdrawal application shows that it reveals nothing also ^{about} ~~about~~ the reason for withdrawal. As to whether his grievance has been redressed by the respondent or he has accepted the version of the respondent. It has simply stated in the application that the complainant voluntarily wants to withdraw the complaint and he may be so allowed.

[Signature]

[Signature]

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6. Representatives appearing on behalf of respondent also shows their ignorance as to the reason for withdrawal. This Forum kept the matter pending till afternoon but none appeared on behalf of the complainant.
7. Hence, on the basis of application placed on record withdrawal is allowed and the complaint is dismissed as withdrawn.

No order as to the cost to both the parties. Copy of order be sent to both the parties as per Regulations.

File be consigned to Record Room.



(NISHAT AHMAD ALVI)
MEMBER (CRM)



(VINAY SINGH)
MEMBER (LAW)
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