



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

**C A No. Applied for
Complaint No. 331/2023**

In the matter of:

Mohammad SajidComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H. S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 05th December, 2023

Date of Order: 11th December, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mohammad Sajid against BYPL-MVR.
2. The brief facts of the case giving rise to this grievance are that Mohammad Sajid applied for new electricity connection vide request no. ONMVR0308230024 at premise no. Jhuggi No. E-20, B-234, Jawahar Mohalla, Patparganj, Delhi-110091. It is also his complaint that OP rejected his application for new connection on pretext of 'ID proof required'. Complainant further added that he had already submitted ID

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Secretary

CGRF (BYPL)

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3. OP in its reply briefly stated that the complainant is seeking new electricity connection for ground floor at Jhuggi no. E-20, D-234, Jawahar Mohalla, Patparganj, Delhi-110091. He applied for new electricity connection vide application no. ONMVR0308230024 for domestic purpose. The said request of the complainant was declined at initial stage itself as complainant in spite of repeated demand failed to submit voter I Card. Complainant again applied for new connection vide request no. 8006493223 on 21.08.2023 and site was visited on 22.08.2023 and it was found that premises were electrified through meter no. 11825010, the premises consist of ground floor and one room on first floor.

Reply also stated that new electricity connection can be provided as per the law which requires applicant to submit the requisite documents and fulfill the condition pertaining to submissions of documents, license, building completion certificate (BCC), NOC, fire certificate as the case may be and clear the outstanding dues, if any.

4. Counsel of the complainant submitted that he purchased property no Jhuggi No. E-20, B-234, Jawahar Mohalla, Patparganj, Delhi with property back chain notarized sale agreement dated 11.07.2023. Already a connection in name of Jahangir Alam, erstwhile owner of the property is installed, and the complainant ^{wants} ~~was~~ the said meter to be removed and installation of new electricity connection in his name.

During the course of hearing on 21.11.2023, OP stated that new connection is not possible because one electricity connection already exists at single unit premises. The premise of the complainant is a Jhuggi. Counsel of the complainant stated that they are ready to request for transfer of the name of the seller owner and respondent agreed to change the name of the connection only in case where the complainant submits indemnity bond and affidavit that he is true owner and seller

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has left the state.


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5. In view of the above, we are of considered opinion that the complainant should apply for name change of the existing connection in his name by submitted Indemnity Bond and an Affidavit clearly stating therein that he is true owner of the Jhuggi No. E-20, B-234, Jawahar Mohalla, Patparganj, Delhi-110091 and erstwhile owner Jahangir Alam has already left this state and whose presence is not possible.

OP can also release the new connection to the complainant against request no. ONMVR0308230024 or 8006493223 on dated 21.08.2023 after disconnection of the electricity connection installed in the name of Jahangir Alam vide CA No. 101053892.

ORDER

The complaint is allowed. The Respondent is directed to either release the new connection to the complainant after removal of connection of Jahangir Alam or should affect the name change of the installed connection in the premises no. Jhuugi No. E-20, B-234, Jawahar Mohalla, Patparganj, Delhi-110091.

OP is also directed to file the compliance report within 21 days from the date of release of this order.

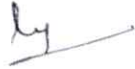
The case is disposed off as above.


No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.


(S.R. KHAN)
MEMBER-TECH


(P.K. SINGH)
CHAIRMAN


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM

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CGRF (BYPL)


(H.S. SOHAL)
MEMBER