

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01/508NKS

C A No. Applied for
Complaint No. 183/2022

In the matter of:

Mobina BegumComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. P.K. Agrawal, Member (Legal)

Appearance:

1. None present on behalf of the complainant
2. Mr. Imran Siddiqi, Ms. Shweta Chaudhary & Ms. Divya Sharma,
On behalf of BYPL

ORDER

Date of Hearing: 22nd November, 2022

Date of Order: 23rd November, 2022

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Ms. Mobina Begum, against BYPL-PHG.
2. The brief facts of the case giving rise to this grievance are that complainant Ms. Mobina Begum applied for new electricity meter vide request no. 8005709905 in her name at house no. 6380, 2nd floor, Gali

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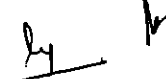
Ishwari Prasad, Bara Hindu Rao, Delhi-110006. She also submits that respondent rejected her application for new connection on the pretext of no separate dwelling unit and same site enforcement and energy dues.

3. The respondent in reply briefly stated that the applicant applied for new electricity connection vide application no. 8005709905 in the name of Mobina Begum at H.No. -6380, SF, Gali Ishwari Prasad, Bara Hindu Rao, Delhi-110006 on 26.05.2022.

OP further submitted that as per site visit report there are six domestic dwelling units existing in the said building and 6 domestic electricity meters exist. No separate dwelling unit exists where complainant applied for new electricity connection. Also there are pending energy dues against the premises sought to be electrified. The Regulation 10 and 11 of DERC (Supply Code and Performance Standards) Regulations 2017 pertain to the grant of new electricity connection. In terms of said regulations, it is mandatory for the applicant to first clear the outstanding dues before his/her application for the grant of new connection, is considered.

4. Heard both the parties and perused the record.
5. During the course of hearing, it came to the knowledge that two issues are involved, firstly transfer of energy and enforcement dues and secondly no separate dwelling unit. Complainant submitted that they have deposited all the pending dues and for confirmation of second issue that whether the premises where new connection is applied have separate dwelling unit or not, both the parties wanted spot inspection to be done.





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6. OP submitted withdrawal letter duly signed by counsel of the complainant, stating therein that demand note has been released by the OP and they wish to withdraw their complaint. .
7. Withdrawal allowed. Case is dismissed as withdrawn. No order as to the cost. Both the parties should be informed accordingly. Proceedings closed.



(P.K. AGRAWAL)
MEMBER (LEGAL)



(S.R. KHAN)
MEMBER (TECH.)



(P.K. SINGH)
CHAIRMAN