



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY.CIN.01508NKS

CA No. Applied for
Complaint No. 356/2023

In the matter of:

Lalit Kumar KalraComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. H. S. Sohal, Member

Appearance:

1. Mr. Lalit Kumar Kalra, Complainant
2. Mr. R.S. Bisht & Mr. Mahinder Pal, On behalf of BYPL

ORDER

Date of Hearing: 21st November, 2023

Date of Order: 24th November, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Lalit Kumar Kalra against BYPL-PNR.
2. The brief facts of the case giving rise to this grievance are that Mr. Lalit Kumar Kalra is using electricity vide CA No. 100039995 installed at premise no. M-7, Gali No. 3, Industrial Area, Anand Parbat, Delhi-110005. He further added that OP transferred dues of disconnected CA No. 100034331 to his live connection.

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[Signature]
Secretary
CGRF (BYPL)

Complaint No. 356/2023

He also added that under duress he had made payment of Rs. 1,30,000/- to avoid disconnection of his electricity supply against CA No. 100039995. Therefore, he requested the Forum to direct respondent to not to disconnect his electricity supply and revision of his bill.


3. OP in its reply briefly stated that this case pertains to transfer of dues pertaining to disconnected connection bearing CA No. 100034331 to live connection having CA No. 100039995 registered in the name of M/s K.B. Industries and installed at premises bearing no. M-7, Gali No. 4, Anand Parbat, New Delhi-110005. The connection bearing CA no. 100034331 was disconnected on 09.06.2022 as the registered consumer failed to produce NOC in lieu of DPCC from the Delhi Pollution Department. The disconnected connection was registered in the name of Sh. Krishan Lal, and the complainant is son of Sh. Krishan Lal, thus beneficiary of the dues of disconnected connection bearing no. 100034331.

The complainant on 03.08.2023 made payment of Rs. 1,30,000/- out of total outstanding of Rs. 1,77,697/- of live connection. On 06.06.2023, the subject premises were visited and it was found that the building structure consists of G+2 floors over it. The complainant was served show cause notice dated 14.06.2023 for transfer of outstanding dues amounting to Rs. 80,937/- for CA no. 100034331, but the complainant failed to reply the show cause notice and dues were transferred to the alive connection of the complainant having CA No. 100039995.

4. Complainant submitted his rebuttal stating therein that the dues of Rs. 80937/- of his father are pending and he submitted that he is unable to pay the entire dues and requested the Forum for waiver of meter rent and LPSC amount from the bill.

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5. Arguments of both the parties were heard. Complainant agreed to make the payment of the outstanding dues of his father and showed inability to pay the meter rent/fixed charges and LPSC charges. OP submitted that fixed charges are levied as per DERC Regulations. The complainant's meter was disconnected on 09.06.2022 and complainant was asked to file DPCC NOC, which the complainant failed to provide. In the absence of the required documents from DPCC, OP cannot waive off fixed charges amount, and these amount is payable by the complainant. Regarding LPSC waiver, OP submitted that they have already waived off the LPSC amount.
6. At present total outstanding dues against CA No. 100039995 is of Rs. 2,93,078/-, including outstanding of Rs. 68485/- of disconnected connection having CA No. 100034331. LPSC amount in total outstanding is of Rs. 5998/-.
7. In view of the above, we are of considered opinion that the transferred dues are of the father of the complainant and are payable by the complainant. The complainant also agrees to pay the pending dues of CA no. 100034331. Since the complainant failed to submit the DPCC NOC to OP, therefore, the fixed charges/meter rent levied in the bill of the complainant cannot be completely waived off. OP is directed to waive off three months fixed charges along with entire LPSC amount mentioned above. The balance three months fixed charges should be paid by the complainant.

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ORDER


The complaint is allowed. The Respondent is directed to revise the bill of the complainant by waiving off LPSC and three months fixed charges. The complainant is directed to pay the revised bill amount along with current dues. OP is further directed that if the complainant wants to make the payment in instalments, he should be allowed the payment of the revised bill within two equal monthly instalments along with current bill amount.


OP is also directed to file the compliance report within 21 days from the date of release of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(H.S. SOHAL)
MEMBER


(NISHAT A ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(P.K. SINGH)
CHAIRMAN

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