



CA No. Applied For
Complaint No. 262/2023

In the matter of:

Krishan KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the Complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 03rd October, 2023
Date of Order: 06th October, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

Attested True Copy

Secretary
CGRF (BYPL)

The brief facts of the case giving rise to this grievance are that complainant Mr. Krishan Kumar applied for new electricity connection vide request no. 8006278565. He applied for new connection at premises no. 483-A, FF, Pattarwali, Burgees Park, Dilshad Garden, Delhi-110095 but respondent rejected his application for new connection on pretext of auto cancel due to non-visit/exceed 30 days.

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OP in its reply briefly stated that the complainant is asking for new connection at premises bearing no. 483, first floor, Pathar Wali Gali, Burges Park, Dilshad Garden, Delhi. The subjected area is in Industrial area. The complainant had applied for non-commercial three phase connection and the application of the complainant was not processed and stands auto cancelled due to non-visit. OP further submitted that LT circuit feeding to 'Fathar Wali Gali' is overloaded and due to same there are issues of voltage drop at the premises of tail end consumers.

OP has already created scheme bearing scheme no. DL22/LT4052 to lay 02 nos. LT feeders in the subject area.


Counsel of complainant submitted that OP had already released many connections in the area.

On final hearing dated 03.10.2023, LR of the OP submitted that they are ready to release the new connection to the complainant.

Since the main grievance of the complainant was to release the new electricity connection which the OP has agreed to release. Therefore, OP is directed to release the new connection to the complainant as per DERC Guidelines 2017 and file compliance report within 21 days from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.


(S.R. KHAN)
MEMBER-TECH


(P.K. SINGH)
CHAIRMAN


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM

ON LEAVE
(H.S. SOHAL)
MEMBER

Attested True Copy

Secretary
CGRF (BYPL)