



C A No. Applied for
Complaint No. 389/2023

In the matter of:

Farid AhmedComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 06th February, 2024
Date of Order: 08th February, 2024

Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. This complaint has been filed by Farid Ahmed against BYPL-LNR. The brief facts of the case giving rise to this grievance are that Farid Ahmed applied for new electricity connection vide request no. 8006535277 at premises no. J-3/126-B, 4th/top floor, J-extension, Laxmi Nagar, Delhi-110092 but respondent rejected his application for new connection on pretext of dues at site 100985346, 100896733, 100970947, 400021607, 400021610 and building height more than 15 meters.

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Secretary
CGRF (BYPL)


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2. OP in its reply briefly stated that the complainant is seeking new electricity connection for the fourth/top floor of property bearing no. J-3/126-B, J-extension, Laxmi Nagar, Delhi-110092 for domestic category vide request no. 8006535277. At the time of inspection it was found that the building structure consists of ground + four floors over it. Each floor is usually having approximate height of 3 meters each, as such on approximate basis building height is about 15 meters and there is need of Architect Certificate.
3. A.R. of the complainant failed to file rejoinder. During the course of hearings, the A.R. of the complainant was asked to file Architect Certificate for release of new electricity connection. The A.R. of the complainant on 23.01.2024 filed the architect certificate and OP sought time for verification of the same.
4. On 06.02.2024, the final hearing of the matter, legal representative of Op stated that since Architect certificate is on record, they would process the application of the complainant for new connection.
5. Therefore, the prayer of the representative of the complainant is accepted and OP is directed to release the new electricity connection to the complainant as applied.
OP is further directed to file compliance report within 21 days from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.


(NISHAT A ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)

(P.K.SINGH)
CHAIRMAN

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CORE (BYPL)