



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN/015/08NKS

CA No. Appiled For  
Complaint No. 108/2023

In the matter of:

Dev Prasad Tiwari

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary & Ms. Divya Sharma; On behalf of BYPL

ORDER

Date of Hearing: 10<sup>th</sup> March, 2023

Date of Order: 13<sup>th</sup> March, 2023

Attested True Copy  
Secretary  
CGRF (BYPL)

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of meter already exists at site. Complainant, pleading that respondent has wrongly concluded that ~~is~~ already a connection exists in his premises, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.


*[Handwritten signatures]*

Complaint No. 108/2023

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. 28900, 4<sup>th</sup> floor, Chuna Mandi, Pahar Ganj, Delhi-55 vide application no. 8006129075 but respondent rejected his application for new connection on the pretext of pending dues and meter already exists at applied premise. Therefore, complainant's application for release of new connection may be granted.
3. Case was put up for hearing on 10.03.2023, when none was present on behalf of the complainant and complainant vide his letter dated 24.02.2023 informed the Forum that his grievance has been redressed and he wishes to withdraw his complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
(P.K. SINGH)  
CHAIRMAN


  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

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Attested True Copy  
  
Secretary  
CGRF (BYPL)