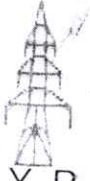


C G R F



B Y P L

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2002)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-11003;  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY.CHN.015.DNSA

CA No. Appiled For  
Complaint No. 277/2023

In the matter of:

Chattar Singh & Sudhir Singh .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Deepak Jain & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 17<sup>th</sup> August, 2023

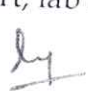
Date of Order: 21<sup>st</sup> August, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. Present complaint has been filed by the complainant's application for revision of the bill vide CA No- 100074999 alleging that the respondent raised the bill illegally and unlawfully. Complainant alleged the respondent raised the bill unlawfully and illegally. He also stated that this bill has been raised on the basis of the lab report and speaking order. Therefore he prayed this Forum for grant of his complaint by issuing directions to the respondent to file the meter testing report, lab report,

Attested True Copy


  
Secretary  
CGRF (BYPL)


 by  1 of 2


Complaint No. 277/2023

inspection report, quash the bill amount and not to disconnect the electricity supply.

2. The complainant in his complaint submitted that he sent the email to the official of the respondent at premises no. B-263, Gali No-4, Rama Garden, Karawal Nagar, Delhi-110094 vide CA No. 100074999 and the reply tendered by the official of the company is not satisfactory. Therefore complainant prayed this Forum to file the meter testing report, lab report and inspection report.
3. OP in its reply briefly submitted that the complainant's grievance for revision of the bill has been raised on the basis of lab report and speaking order issued from enforcement dept. OP submitted that the old meter was replaced and sent to lab for testing. The lab vide its report dated 18.04.23 observed that meter tempered and slow to an extent of 74.61%. After the change of the meter premises were inspected. Thereafter vide speaking order dated 17.05.23 proceedings of dishonest abstraction of energy were quashed. However, it was observed that due to slowness of meter assessment be done as per DERC Norms.
4. Case was put up for hearing on 17.08.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
(NISHAT A ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

Attested True Copy  
  
Secretary  
CGRF (BYPL)