



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara Delhi-110032
Phone 32978140 Fax 22384886
E-mail cgrfbypl@hotmail.com

C A No. Applied for
Complaint No. 336/2023

In the matter of:

Bijender SharmaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H. S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Seema Rawat & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 23rd November, 2023

Date of Order: 24th November, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. This complaint has been filed by Mr. Bijender Sharma against BYPL-LNR.
2. The brief facts of the case giving rise to this grievance are that Mr. Bijender Sharma applied for new electricity connection vide request no. 8006485399, 8006486928 and 8006486958 at premises no. A-23, Second Floor, Third floor and 4th floor, Guru Ram Das Nagar, Laxmi Nagar,

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Attested True Copy
[Signature]
Secretary
CGRF (BYPL)

Complaint No. 336/2023

Delhi-110092, but respondent rejected the application of the complainant for new connection on pretext of same site dues, building height more than 15 meters, third floor found locked and applied floor is effective fifth floor.

3. OP in its reply briefly stated that the complainant is seeking three new electricity connections on second, third and fourth floors of subjected property bearing no. A-23, Guru Ram Das Nagar, Laxmi Nagar, Delhi-110092. The complainant applied for new connections vide request no. 8006485399, 8006486928 and 8006486958. Upon inspection it was found that building structure consists of ground floor plus five floors over it. The floor sequence is GF, UGF, FF, SF, TF and 4F. Accordingly connection sought for second floor is effectively fourth floor, third floor is fifth floor. Therefore, connections sought will be released subject to submission of Architect Certificate from approved MCD Architect. Regarding fourth floor connection which is effective sixth floor, connection can be released upon submission of BCC or fire safety clearance certificate.
4. Complainant submitted his rebuttal and also submitted Architect Certificate duly approved by MCD, and having MCD license no. CA/2020/123219. The architect stated that the height of the building from goad level up to third floor is 15.0 meter and is accordance with the building bye laws.
5. OP stated that in view of Architect Certificate, they are ready to release connections on second and third floor only. They cannot release connection on fourth floor which is effectively sixth floor without submission of BCC or fire safety certificate.

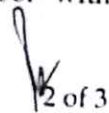
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CURE, D.D.







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6. Arguments of both the parties were heard. In view of Architect Certificate, submitted by the complainant, OP is directed to release new electricity connections at second floor and third floor of premises no. A-23, Guru Ram Dass Nagar, Laxmi Nagar, Delhi-110092. For release of new connection on the fourth floor, the complainant has to submit BCC from MCD or fire clearance certificate.
7. In view of the above, OP is directed to release the two new electricity connections to the complainant on second floor and third floor after completion of all other commercial formalities by the complainant.

ORDER


The complaint is allowed. The Respondent is directed release the two electricity connections on the second floor and third floor of the applied premises.


OP is also directed to file the compliance report within 21 days from the date of release of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(H.S. SOHAL)
MEMBER


(NISHAT A ALVI)
MEMBER (CRM)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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