



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

C A No. Applied for  
Complaint No. 301/2023

In the matter of:

Ashokanad .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Ashokanand, Mr. Raghbir Singh & Ms. Neelam,  
Complainant alongwith counsel
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Shweta Chaudhary, On  
behalf of BYPL
3. Mr. Dharamveer & Mr. Aakash Gautam, Respondent no. 2  
alongwith counsel

ORDER

Date of Hearing: 09<sup>th</sup> January, 2024  
Date of Order: 19<sup>th</sup> January, 2024

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Ashokanand against BYPL-NNG.  
The brief facts of the case giving rise to this grievance are that Mr.  
Ashokanand applied for new electricity connection vide request no.  
8006347202 at premises no. GF, J-block, Manav Bodh Satsang Ashram,

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CGRF (BYPL)

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Sunder Nagri, Near Ashram, Delhi-110093, but respondent rejected the application of the complainant on the pretext of address in objection list and court case is pending. The copy of the deficiency letter issued by BSES has not been filed either by the complainant or by the OP.

2. OP in its reply briefly stated that the complainant is seeking fresh electricity connection on the ground floor on Manav Bodh Satsang Ashram, situated in J-block, Sunder Nagri, Delhi vide application no. 8006347202. OP further added that they have received a communication dated 03.09.2021 and 13.05.2022 from Sh. Parmanand. By the way of above dated letters, Sh. Parmanand had asked the respondent to not sanction any new electricity connection at the subject property for the reason of some dispute; however, no cogent details were provided.
3. During the course of hearing, the complainant was asked to file authority letter from the trust of Manav Bodh Satsang Ashram. As per the directions of the Forum, the complainant filed Authority letter dated 26.09.2023 from the Trust of Manav Bodh Satsang Ashram in his favour. However, the complainant didn't file any document regarding the titles of the property. There was no document to prove whether the applied address property is under the lawful possession or ownership of the complainant or there is trust/society which owns the property.
4. Since there was resistance at the premise of the complainant for installation of new electricity connection in favour of the complainant from one Mr. Dharamveer Singh, therefore, Dharamveer Singh was made party to the case.
5. Upon his appearance in the Forum, Dharamveer Singh, submitted that Ashokanand is not residing at the property no. Block-J, Sunder Nagri

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Delhi, thus, electricity meter cannot be installed in the name of Ashokanand. He further added that he is running the trust in the name of Mahamanav Gautam Buddh Trust at J-block, 1-2, Manav Bodh trust property and has full control over, and meter in the name of Ashokanand cannot be installed there. According to the papers filed by him, he has an electricity connection vide CA No. 153777773 energized on 13.05.2022.

6. The complainant has not filed any property documents or the MCD sanctioned plans to show his legal existence. No document showing formation of society/trust, acquiring the applied address property by the complainant and approval of competent authorities has been filed.
7. Arguments of both the parties were heard at length.
8. Before disposal of the complaint, relevant Regulations are stated here

10. New and Existing Connections:- (1) General:-

(2) Proof of identity of the applicant:- Any of the following documents shall be accepted as proof of identity:-

- (i) electoral identity card;
- (ii) passport;
- (iii) driving license;
- (iv) ration card having photograph;
- (v) Aadhar card;
- (vi) PAN card;
- (vii) photo identity card issued by any Government agency;
- (viii) If the applicant is an organization, certificate of incorporation/ registration issued by the Registrar and proof of authorization /resolution of Board for authorizing the person.

(3) Proof of ownership or occupancy of the premises:- Any of the following documents shall be accepted as the proof of ownership or occupancy of premises:-

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- (i) certified copy of title deed;
- (ii) certified copy of registered conveyance deed;
- (iii) General Power of Attorney (GPA);
- (iv) allotment letter/possession letter;
- (v) valid lease agreement alongwith undertaking that the lease agreement has been signed by the owner or his authorized representative;
- (vi) rent receipt not earlier than 3 (three) months alongwith undertaking that the rent receipt has been signed by the owner or his authorized representative;
- (vii) mutation certificate issued by a Government body such as Local Revenue Authorities or Municipal Corporation or land owning agencies like DDA/L&DO;
- (viii) sub-division agreement;
- (ix) For bonafide consumers residing in JJ clusters or in other areas with no specific municipal address, the licensee may accept either ration card or electoral identity card mandatorily having the same address as a proof of occupancy of the premises.

9. As per above stated Regulation, the complainant has not fulfilled the requirement for release of new electricity connection as per DERC Regulations 2017. There is no document which can show the ownership or lawful possession of the complainant. There is no document approved by the Competent Authority whether Sh. Ashokanand is the member of the said society/trust. The legal identity of Manav Bodh Satsang Ashram and the connection of Ashokanand with it has not been established. Hence, complainant can't legally claim the electricity in view of Regulation cited in Para-10.

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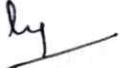


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ORDER

The complaint is rejected. Since the complainant failed to fulfill the requirements of the DERC Regulations 2017 for release of new connection, therefore, the application of the complainant cannot be granted.


The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

 (NISHAT A ALVI) MEMBER (CRM)	 (P.K. AGRAWAL) MEMBER (LEGAL)	 (S.R. KHAN) MEMBER (TECH.)	 (P.K. SINGH) CHAIRMAN
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