



**C A No. Applied For**  
**Complaint No. 47/2021**

**In the matter of:**

Rakesh Kumar

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

**Quorum:**

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

**Appearance:**

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Imran Siddiqi, On behalf of BYPL

**ORDER**

Date of Hearing: 18<sup>th</sup> June, 2021  
Date of Order: 23<sup>rd</sup> June, 2021

**Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)**

Briefly stated facts of the case are that the complainant applied for a new connection but the respondent company rejected his application for the same.

It is also his submission that he is owner of property no. X3/20A, Fourth Floor, Khasra No. 709, Gali No. 6, Brahmpuri, Nera Moni Baba Mandir, Delhi-53. He applied for the new connection vide request no. 8003568909 for domestic purpose.

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*Harshali Kaur*

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It is his submission that the officials of the respondent visited the site of the complainant to authenticate/collect all the documents but have not release the demand note till date. He further submitted that the respondent issued to him a deficiency letter dated 08.10.2018 stating therein that building height was more than 15 meters w/o SP and as per DERC Guidelines a Fire Clearance Certificate was required.

The complainant further submitted that the height of the building where he is requesting the electricity connection is less than 15 meters and already three electricity meters are installed in the applied premises vide CA No. 152514976, 152513748 and 152514574. Therefore, he has come before this Forum requesting directions to the respondent company for release the new connection.

Notice was issued to both the parties to appear before the Forum on 09.04.2021.

The respondent company submitted their reply and copy was supplied to the complainant. The respondent in their reply have stated that the complainant applied for a new electricity connection vide application no. 8003568909 at H.No. X3/20A, Fourth Floor, Khasra No. 709, Gali No. 6, Brahmpuri, Nera Moni Baba Mandir, Delhi-53. Further, during the site visit on 18.11.2020, it was found that height of the building wherein the new electricity connection was applied is of 18.34 meters. The building had ground +4 floors without stilt parking and one kitchen at ground floor. For building height more than 15 meter, in terms of Supply Code 2017, a fire clearance certificate is required. The forum directed the complainant to file the map of the said building from a registered architect on the next date of hearing.

Due to an upsurge in Covid-19 second wave hearings in the Forum could not be conducted during the period 20.04.2021 to 10.06.2021.

  
  
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The matter was finally heard on 18.06.2021, when the complainant's counsel submitted that the complainant would like to withdraw his complaint as he is hospitalized due to paralysis.

Under the circumstances, this Forum finds it prudent to allow the complainant to withdraw his complaint with the liberty to file the case afresh.

The order is issued under the seal of CGRF.



(HARSHALI KAUR)  
MEMBER (CRM)



(VINAY SINGH)  
MEMBER (LEGAL)



(ARUN P SINGH)  
CHAIRMAN