



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY:CHN 015/08NKS

C A No. Applied for
Complaint No. 62/2019

In the matter of:

JagpalComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. The Complainant
2. Mr. Imran Siddiqi, Mr. V.P. Rana, Mr. B.B. Sharma & Mr. Achal Rathi, On behalf of BYPL

ORDER

Date of Hearing: 15th November, 2019
Date of Order: 15th November, 2019

Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of this case are that the complainant sought to energise a new connection by filing the present complaint before this Forum on 23.09.2019.

It is his submission that he applied for new electricity connection under the domestic category vide order no. 8003740600, dated 20.02.2019 at Shop number D-3/12, DDA Market, Nand Nagri, Delhi-93.

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Harshali Kaur

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The complainant states that, a non-domestic connection is already installed on the ground floor of the premises vide CA No. 101490429. He also submits that the first floor of the premises is residential and the kitchen area is on the second floor of the same. He further states that most shops in this area are being used for residential purposes and also have domestic connections. Therefore he has requested the forum to direct the respondent company for immediate release of demand note and domestic connection thereof.

Notice was issued to both the parties to appear before the Forum on 23.10.19. The respondent filed their reply stating therein that the complainant applied for new connection vide no. 8003740600 dated 20.02.2019 for the first floor of the premises.

Accordingly, the site of the complainant was visited on 21.02.19 and it was found that the building is situated in a commercial area in DDA market. One non-domestic category meter no. 70049585 vide CA No. 101490489 was found installed at premises of the complainant. The registered address for this CA No. is R/C Cheddi Lal, shop no. 3/12, Nand Nagri, Delhi-93.

It was also their submission that the premise in question is a commercial property and complainant is using the same for dwelling purpose. As one non-domestic meter is already installed at ground floor of the premises, another electricity connection cannot be granted. Further, since the ELCB was also not installed at the premises in question therefore, a deficiency exists which was intimated to the complainant vide letters dated 22.03.19 and 02.04.19. informing him that the meter on the applied address could not be installed due to 'unauthorized construction'.

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It is pertinent to mention here that during hearing, the complainant was directed to produce the allotment letter of the shop, NOC from his brother and death certificate of the father, which he filed on next date of hearing.

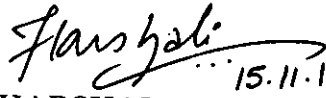
On 06.11.2019, the complainant along with his brother Sh. Vijay Kumar and the respondent were present. The respondent stated that they are ready to release the new connection only after taking an affidavit from the complainant and his brother that they will not ask for another connection in the same building in the future.

On next date of hearing the respondent stated that they have released the connection after completing all formalities and the matter is resolved. The complainant also filed a satisfaction letter stating therein that 'he has received the demand note against his application for new connection and he is satisfied with it.'

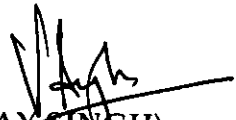
Since the grievance of the complainant is addressed satisfactorily, he wishes to withdraw the present complaint. Hence, the complaint is disposed off as withdrawn.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.


15.11.19
(HARSHALI KAUR)
MEMBER (CRM)


(ARUN P SINGH)
CHAIRMAN


(VINAY SINGH)
MEMBER (LEGAL)

