

C A No. 152812563
Complaint No. 46/2019

In the matter of:

ShahidaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Smita Shankar, Member (Law)

Appearance:

1. Mr. Imran Siddiqi, Ms. Ritu Gupta &
Mr. Achal Rathi, On behalf of BYPL
2. None present on behalf of the complainant

ORDER

Date of Hearing: 30th August, 2019
Date of Order: 02nd September, 2019

Order Pronounced By:- Mr. Arun P Singh (Chairman)

The grievance of the complainant is that she applied for a new connection and paid demand note on 06.05.19 but the respondent did not install meter till date due to some technical problems. She requested the Forum for release of new connection and also asked for compensation for harassment.

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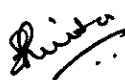
On notice the respondent company appeared before the Forum. The complainant through respondent submitted his satisfaction and withdrawal letter.

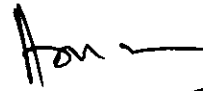
The complainant in her withdrawal letter requested that she is satisfied with the action taken by the respondent company and wishes to close her case.

Since the grievance of the complainant is redressed and she wishes to withdraw her case, the Forum closes the case as above.

No order as to the cost. Both the parties should be informed accordingly. Proceedings closed.

The compliance should be reported within 30 days. The order is issued under the seal of Consumer Grievance Redressal Forum (BYPL).


(SMITA SHANKAR)
MEMBER (LAW)


(ARUN P SINGH)
CHAIRMAN